

IMPORTANT INFORMATION, PRIOR TO YOUR RESERVATION:

1. Our objective as a park is to offer the best service with the highest quality and safety guarantees.
2. To schedule your visit, the group must be a minimum of 20 paying users and request your reservation 72 hours in advance. Please fill out and send the following form to: info.murcia@terranatura.com. In the case of less than 20 users, please contact info.murcia@terranatura.com.
3. Payment can be made by cash or credit card on the day of the visit at the ticket office or by bank transfer to **CaixaBank ES04 2100 7838 6522**, at least 72 hours before the visit.
4. In case that in the school there are children with special needs, you have to let us know in the reservation form. These kind of students can attend accompanied by a responsible adult (father, mother or teacher), who could access free.

If the group hire monitors or guides, the students with special needs must join with the group that corresponds to them, but always with the responsible adult. It is important to know that Terra Natura Murcia's monitors and guides are not qualified to offer specialized care for children with special needs. We appreciate your cooperation and understanding in ensuring the safety and well-being of everyone.

5. It is important that people in charge of groups with minors or people with disabilities explain and remind them of the rules so that they understand them.
6. The responsibility for minors in a group is exclusively that of the guardians/teachers accompanying them.
7. Once they have accessed the facilities of Terra natura Murcia, the children must be supervised at all times by their teachers, even when they are using the different aquatic attractions or at lunchtime.
8. Children will NEVER be left in the care of park staff and/or the lifeguard team. These are there to provide service and safety to all visitors to our park, not to a specific group.
9. For your safety, we remind you that, during the Summer season, people under 1.20m tall are NOT allowed to use the park's slides.
10. The CENTER expressly declares that it is aware of the content of the basic rules of the park as reflected on the official website <https://murcia.terranatura.com/en/terms-of-use/> and undertakes to comply with them, exonerating GENERALA-TERRA NATURA UTE. from any liability for non-compliance with them by the members of the group.

I HAVE READ, UNDERSTAND AND ACCEPT THE BASIC COMPLIANCE RULES





RESERVATION FORM

To formalize your reservation , please send this form with all fields duly completed to info.murcia@terranatura.com . You will receive your reservation , which you must present at the box office on the day of your visit.

Data of the center:

Name of the center:

Telephone:

Adress:

Localidad:

Zip code:

Province:

Contact person:

Contact telephone:

Confirmation email:

Arrival time:

Departure time:

Payment method: Cash at the box office on the day of the visit

Advance bank transfer (72h before)

Information to manage your reservation:

Date of visit:

Course:

Nº of students/users from 3 years old:

Nº of students/users up to 2 years old:

Nº of teachers/instructors:

Nº of parents/adults:

Additional services to be booked with your reservation:

GUIDE (10:00h to 13:30h) 1 GUIDE FOR GROUPS OF 25 PEOPLE MAXIMUM. Nº of guides to hire:

MONITOR (10:00h to 13:30h) 1 MONITOR FOR EACH 15 .Nº of monitors to hire:

MONITOR (10:00h to 16:00h) 1 MONITOR FOR EACH 15 PEOPLE .Nº of monitors to be hire:

Nº MENUS CHILD:

Nº MENUS TEACHER:

Nº ADULT MENUS:





If you need an invoice for your visit, please complete and send us the billing information:

Company Name:

Tax ID Number:

Fiscal Address:

City:

Province:

ZIP Code:

Phone Number:

Email:

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